

## **LIMITED LIFETIME WARRANTY**

This warranty is granted by Thompson/Center Arms. This warranty is effective from the date of purchase for the lifetime of the original retail purchaser of any factory finished firearm. In order to be eligible for service under this warranty, the original retail purchaser must return a completed authorized warranty card or register online at http://www.tcarms.com/warranty-details/registration within thirty (30) days of purchase of such firearm. With respect to such firearm, this warranty supersedes any and all other warranties.

Thompson/Center Arms brand firearms are warranted to be free from defects in material and workmanship. Any such defects of which Thompson/Center Arms receives written notice by the original retail purchaser will be remedied without charge within a reasonable time after such notification and delivery of the firearm as provided below. Thompson/Center Arms will remedy a defect in material or workmanship by either repairing or replacing the firearm at the election of Thompson/Center Arms.

Warranty claims (in writing) and the firearm or part thereof concerned should be delivered, postage prepaid, to the factory at Thompson/Center Arms, 39 Old Dover Rd, Rochester, NH 03867, Attn: Service Department. In addition, a copy of the bill of sale in the original retail purchaser's name, or, where applicable, a copy of ATF Form 4473 indicating date of purchase must be included. Please include your physical address and phone number. You must comply with all applicable federal, state and local laws and regulations in the shipment of firearms to Thompson/Center Arms.

NOTE: See information below for Contact and Shipping Information.

Warranty claims should state the model and, where applicable, the serial number of the firearm concerned and the description of the difficulty experienced. It is recommended that shipments be insured by the owner, since Thompson/Center Arms will accept no responsibility for loss or damage in transit. Transportation and insurance charges for return to the owner will be paid by Thompson/Center arms if the claim is covered by this warranty.

If the work required is not covered by our "Limited Lifetime Warranty" you will receive a quotation which must be authorized by you. No actual work will be done without your approval. Return shipments can be shipped via UPS, FedEx or mail at your cost. Repaired product will be shipped back to you via FedEx requiring an adult signature upon receipt.

UNDER NO CIRCUMSTANCES SHALL THOMPSON/CENTER ARMS BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WITH RESPECT TO ECONOMIC LOSS, INJURY, DEATH OR PROPERTY DAMAGE, WHETHR AS A RESULT OF BREACH OF THIS WARRANTY, NEGLIGENCE OR OTHERWISE.

THOMPSON/CENTER ARMS DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE.

THE LIMITED LIFETIME WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. THOMPSON/ CENTER ARMS' RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR OR REPLACEMENT AS DESCRIBED ABOVE IN THIS SAFETY AND INSTRUCTION MANUAL.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Thompson/Center Arms will not be responsible for and the following are excluded from coverage under the Limited Lifetime Warranty for any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; (h) external causes such as accidents, abuse or other actions or events beyond Thompson/Center Arms' reasonable control; (i) use of defective or improper ammunition and/or propellant or corrosion; (j) use of replacement parts; or (k) criminal misuse, negligence and use under the influence of drugs or alcohol.

Services that were performed by the Thompson/Center Arms Custom Shop and/or that are performed by the Thompson/Center Arms Repair Department do not void this warranty.

NOTE: All liability is excluded in the event that the instructions provided in the Safety and Instruction manual that was provided with the firearm from the factory are not observed.

Thompson/Center Arms may change the availability of this Limited Lifetime Warranty at Thompson/Center Arms' discretion, but any changes will not be retroactive.



## **CONTACT AND SHIPPING INFORMATION**

NOTE: A Return Merchandise Authorization (**RMA**) is the first step in the process of returning a product in order to receive a repair, replacement or refund. Please contact Thompson/Center's Customer Service Dept. (e-mail: customerservice@tcarms.com or by phone at 603-994-3831) to obtain authorization to return your firearm so we can process it quickly and efficiently. The RMA number that is supplied by Thompson/Center Arms must be displayed on the outside of the returned product's packaging; returns without an RMA number will be routed differently which will result in delayed processing.

The issuance of a Return Merchandise Authorization (**RMA**) allows Thompson/Center Arms an opportunity to try to diagnose and correct a customer's concerns with the product (such as ammunition problems) before it is returned. Accordingly, please contact us before returning your Thompson/Center firearm.

**Shipping Address:** Thompson/Center Arms

39 Old Dover Rd Rochester, NH 03867

Should your Thompson/Center firearm require service, it should be returned to the Thompson/Center Factory.

Call or e-mail the Customer Service Dept. for authorization and shipping instructions.

Ensure that the magazine and chamber are unloaded.

Do not attempt to ship a firearm via US Postal Service; only federally licensed dealers may ship a firearm by US Postal Service.

## DO NOT SHIP ANY AMMUNITION

Enclose a letter which includes your full name and address (no P.O. Boxes, please), daytime telephone number, e-mail address, the serial number of the firearm, and details of the problem experienced (stating the brand and type of ammunition used when the problem occurred) or work desired.

Record the serial number before shipping, in case you wish to check on the repair status of your firearm.

Please remove all custom parts and accessories, such as stocks, special sights and scopes, or slings from your firearm before returning.

Place the firearm in its original case or in a similarly secure container and pack it securely.

The package must NOT bear any markings which indicate the identity of the contents.

It is most important that you comply with federal, state, and local laws and regulations. The following guidelines are meant to help, but you must seek assistance from the appropriate authorities if necessary.

If your firearm must be replaced, it may be necessary to ship the replacement to a dealer rather than directly to you. You may be requested to furnish a signed FFL (Federal Firearms License) from your dealer in such an instance.

Warranty repair work will begin upon receipt and examination of the firearm. In the case of repairs or work not covered by the warranty, a quotation covering the cost of the work plus shipping charges will be sent to you. Repairs or modification will be scheduled upon receipt of payment.

WARNING: YOU MAY PURCHASE ACCESSORIES FOR YOUR THOMPSON/CENTER FIREARM. YOU MUST HAVE SOME OF THESE PARTS INSTALLED BY A GUNSMITH QUALIFIED TO PERFORM SERVICE ON THOMPSON/CENTER FIREARMS. NEVER ATTEMPT TO MODIFY YOUR FIREARM OR INSTALL REPLACEMENT PARTS IN YOUR FIREARM. ALWAYS USE A QUALIFIED THOMPSON/CENTER GUNSMITH EVEN IF THE REPAIR SEEMS SIMPLE.